



PROHIBITED ITEMS

Know Before You Ship

Certain items cannot be transported or require special handling. Please review the list before arranging your delivery.



EXPLOSIVES



Fireworks, ammunition and hazardous materials

NOT accepted for transportation



ILLEGAL / RESTRICTION GOODS

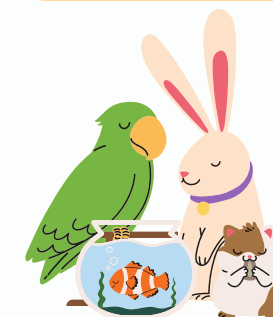


Illegal drugs and prohibited goods or any restricted items under Malaysia Law.

NOT accepted for transportation



LIVE ANIMALS



Pets, insects and other living creatures.

NOT accepted:
Exotic Pets



Transportation is at the sender's own risk. Blue box is not responsible for any injury or death during transit



TEMPERATURE - SENSITIVE ITEMS



- Ice- cream
- gelato
- other items that are prone to melting, softening or quality degradation.



These items may be affected by temperature changes during transit. Sender is responsible for suitable insulated packaging.



HIGH VALUE / PRECIOUS ITEMS



Jewellery, precious metals or stones, luxury watches and high value items

NOT accepted for transportation



ALCOHOL, TODDY & TUAK



- Liquor, beer wine and spirit
- Toddy (palm wine) and Tuak (rice wine), or other fermented beverages
- Any alcoholic products

NOT accepted if without valid excise permit



IMPORTANT NOTE

Sender is responsible to ensure that the items handed over for transportation are not prohibited or restricted by law.

Blue Box reserved the right to refuse transportation of any item that may pose a safety, legal or operational risk.



BLUEBOX COLD CHAIN

SPECIAL HANDLING ITEMS

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FRAGILE ITEMS



Glassware, ceramics, mirrors, antiques

Sender must use bubble wrap for all fragile items. Blue Box is not liable for any damaged caused by improper packing.



DOCUMENTS



Legal documents, financial documents, confidential documents



Sender must use waterproof packing. During cold truck delivery, documents may be exposed to condensation or moisture due to temperature changes. Blue Box is not liable for any damage caused by improper packing.



TEMPERATURE SENSITIVE ITEM



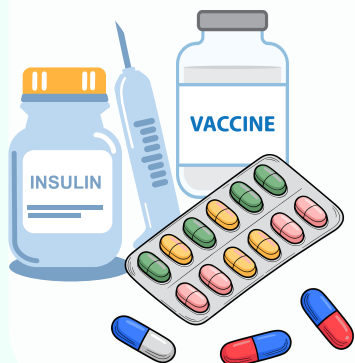
- Chocolate
- Cream cake
- Shabu Meat Slice
- Taufu (ToFu)



Sender must use insulated packing as appropriate. Blue Box is not liable for any damage caused by improper packing



MEDICINE



Prescription medicine, vaccines, insulin and other pharmaceutical products



Sender must declare temperature range and use validated cold chain packing. Blue Box is not liable for efficacy loss due to improper packing.



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